



I love my new home.
Everyone should buy
with MHO's help -
they're great!

Congratulations
from MHO!

Congratulations on moving into your own home!

We hope you've had a positive experience with MHO, and we'd really appreciate you taking some time to help us improve the way that we serve you, and people like you.

There are several ways you can be involved and you can be involved in more ways than one, in helping us to shape the best service for you.



Shout about MHO

Help us spread the word to others like yourself who may not be aware of the affordable home ownership options by sharing your positive experience. You will be asked to do a brief telephone interview and a photography session in your new home. Your story and photos could be used in a range of media from local newspaper coverage and advertising to the worldwide web. In return we will send you a gift voucher and photographs of you and your family in your home as a memento of this milestone.

Customer Forum Meetings

These will be held in the evening at a selected venue in Southgate for us to get together and discuss general views on MHO services and products and let you have your say. You will receive a gift voucher as our way of saying thanks.

Email Forum

Have your say on the way MHO operates - from the business plan to our customer service standards and website. You will receive a gift voucher for your comments on each topic we email you about.

Online Forum

The Online Forum is accessible to all our customers, to discuss current housing issues and post your own topic visit www.mho.co.uk



Make a difference. Get involved.

To join in, please complete your details below.
Tear off this section, seal it and post back to us.

Name:

Full address:

Email address:

Telephone number:

Preferred method of contact:

Preferred time of contact:

Religion:

Ethnicity:

Age:

Previous tenure:



I would like to be involved in:

Customer forum meetings

Email forum

Online Forum

I would like to help publicise affordable housing:

Online

In print

On the radio

On TV

In person

In advertising

Comments, Compliments and Complaints

If you do not have time to get involved, but still have useful comments to help us improve our service, we'd be grateful if you could give us your comments below.

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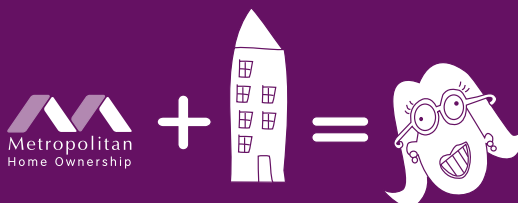
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